# Translating for the European Commission





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- 2) Translating for a multilingual European Union (slides 7-20)
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- 4) Working in and with DG Translation (slides 65-85)



# What is multilingualism?

- several languages spoken within a geographical area
- a person's ability to master several languages
- a policy requiring an organisation/company/ institution to use several languages for communication

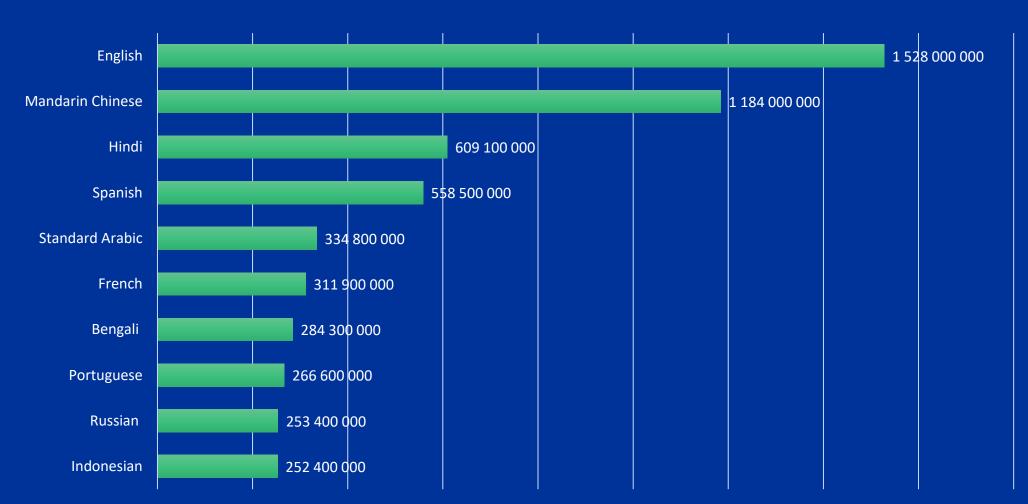


# Multilingualism in the world



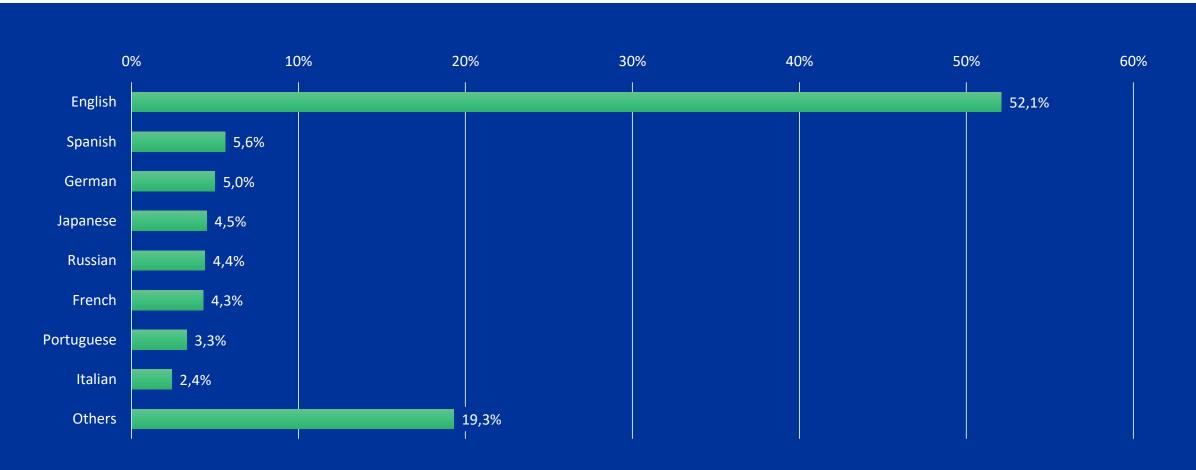


# Top 10 most spoken languages in 2024

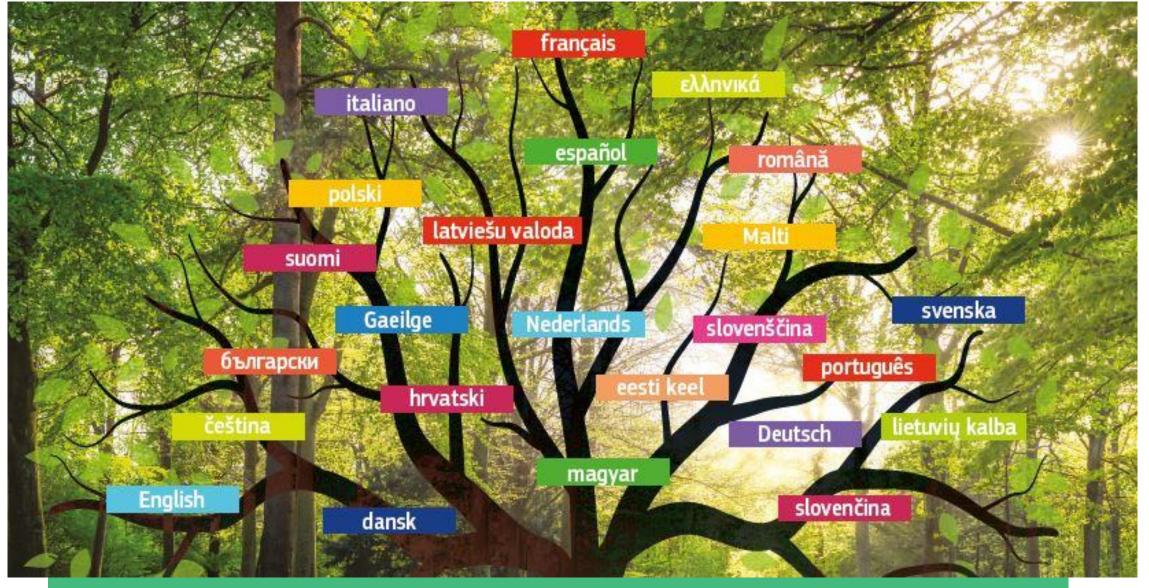




# Top 10 most used languages online



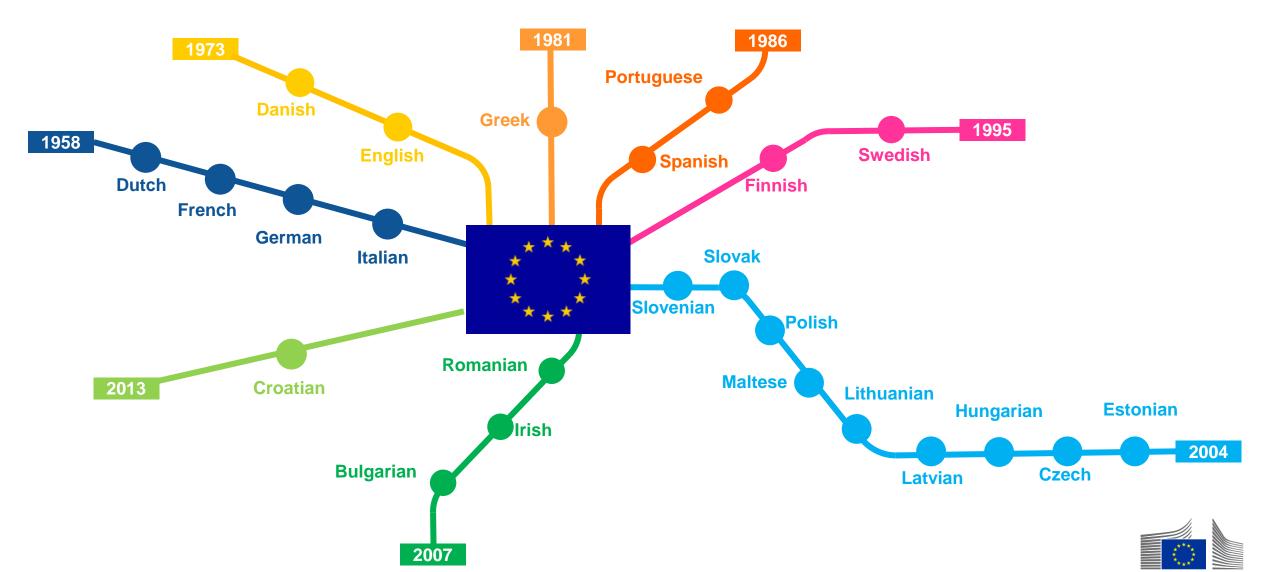




Translating for a multilingual European Union



## EU official languages over time





2025

30 years
since Swedish and
Finnish became
official EU languages

# Linguists in the EU institutions





















europa.eu/translation



#### Translation and democracy

Thanks to translation, people can help build the European Union and contribute to its openness and legitimacy.



#### Directorate-General for Tervetuloa! **Translation** Laipni w lūdzam! Добре <sub>в</sub> дошли! Witamy! Dobro došli! Üdvözöljük! Καλώς ήρθατε! Ben-vindos! ∕illkommen็! Welcome! Fáilte! Dobrodošlil Bienvenidos! Bienvenue! Merħba! Vitajte! Welkom! Benvenut! Välkommen! Bun Venit!

We translate from and into all the EU's 24 official languages





Sveiki atvykę!

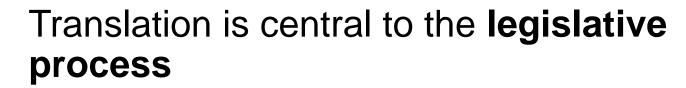
**TERE**<sup>11</sup> **TULEMAST!** 











Translation and editing contribute to better policy and law-making



# TRANSLATION covers all subject areas



A new plan for Europe's sustainable prosperity and competitiveness

A new era for European Defence and Security

Supporting people, strengthening our societies and our social model

Sustaining our quality of life: food security, water and nature

Protecting our democracy, upholding our values

A global Europe: leveraging our power and partnerships

Delivering together and preparing our Union for the future



# Language categories

- Official/working/Treaty languages: 24
- Procedural languages (Commission): English, French, German
- Additional languages:
   Basque, Catalan, Galician



# How does a language become an official EU language?

- The language must be a national official language of an EU country.
- In accession negotiations, the candidate country puts forward a request.
- The Council takes a unanimous decision to amend Regulation No 1 to include the language as an official EU language.



#### Additional languages

# 

#### **Member State**

Written communication in the additional language

**Translation** 

**Designated** 

body

Reply in the additional language

# European Commission

Original letter
or email
+ translation
into official language

Commission departments



Reply in the official language



# **European Commission**





#### Commission's role

1. Proposes new legislation

2. Implements the budget

3. Guardian of the treaties

4. Represents the EU internationally



## DG Translation in the European Commission

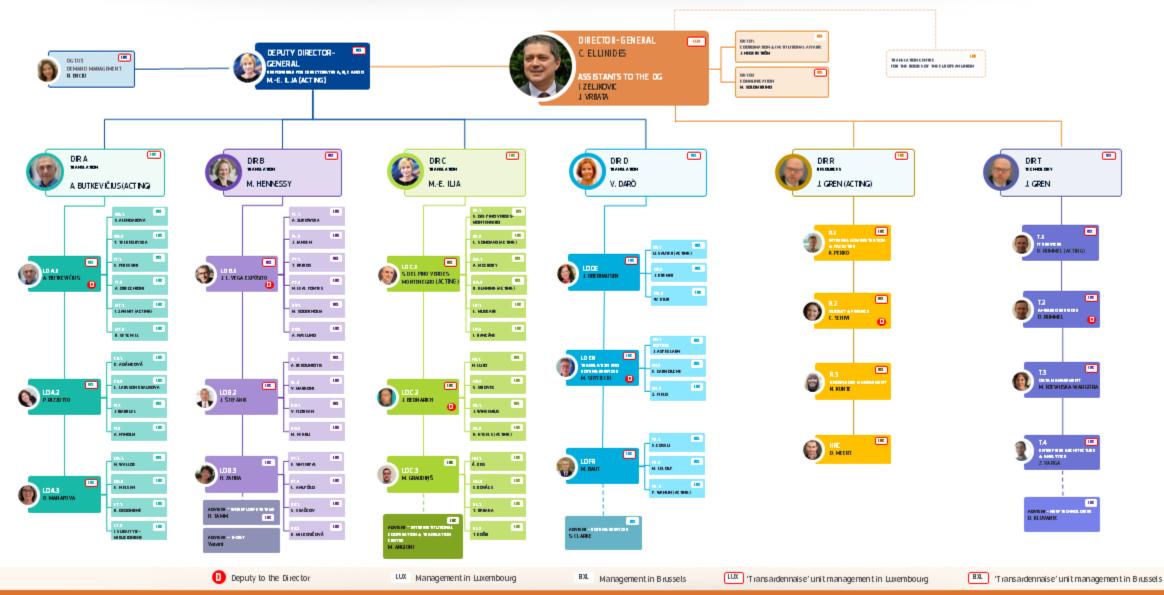




European

Commission





#### DG Translation staff in 2024





Translators, language technology experts, quality officers, terminologists, revisers



**30%** 

Management, assistants, IT, HR and finance, outsourcing, training, communication, etc.

43% Brussels

55 % Luxembourg

2 % Across EU

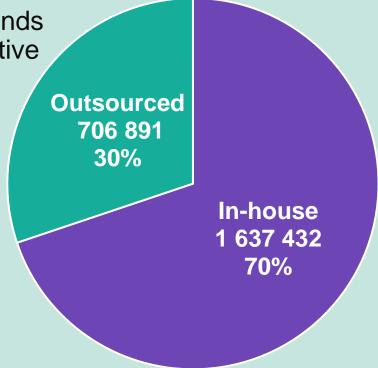


#### Translation in 2024

#### Total translated pages: 2 344 323

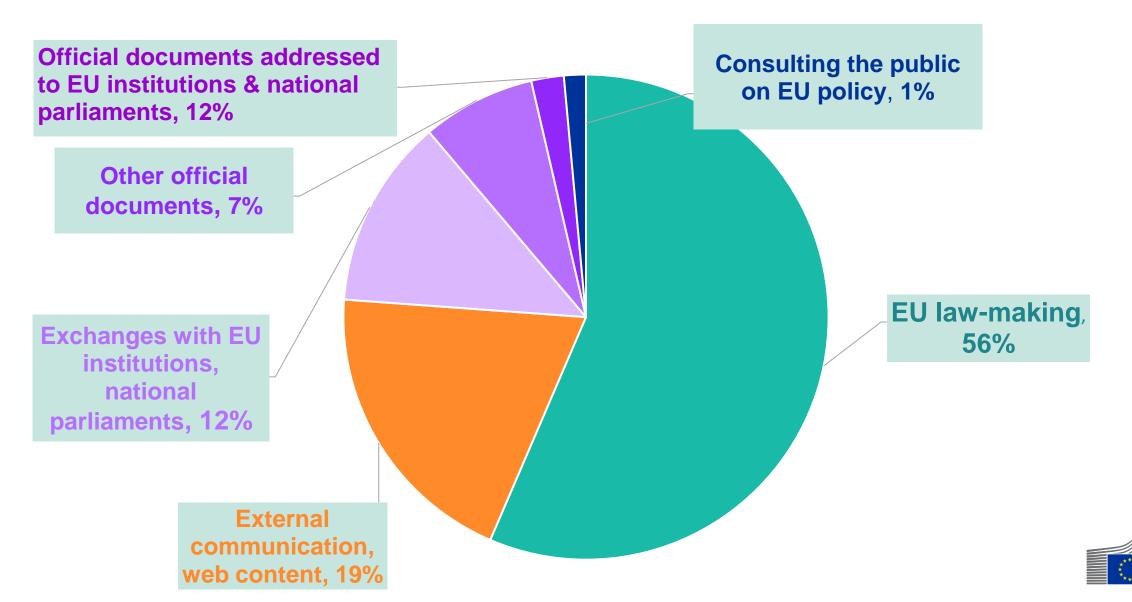
**Outsourced**: documents of all kinds EXCEPT urgent, politically sensitive or confidential documents

Primarily from/into the 24 EU official languages





#### What we translated in 2024



#### DG Translation output in 2024

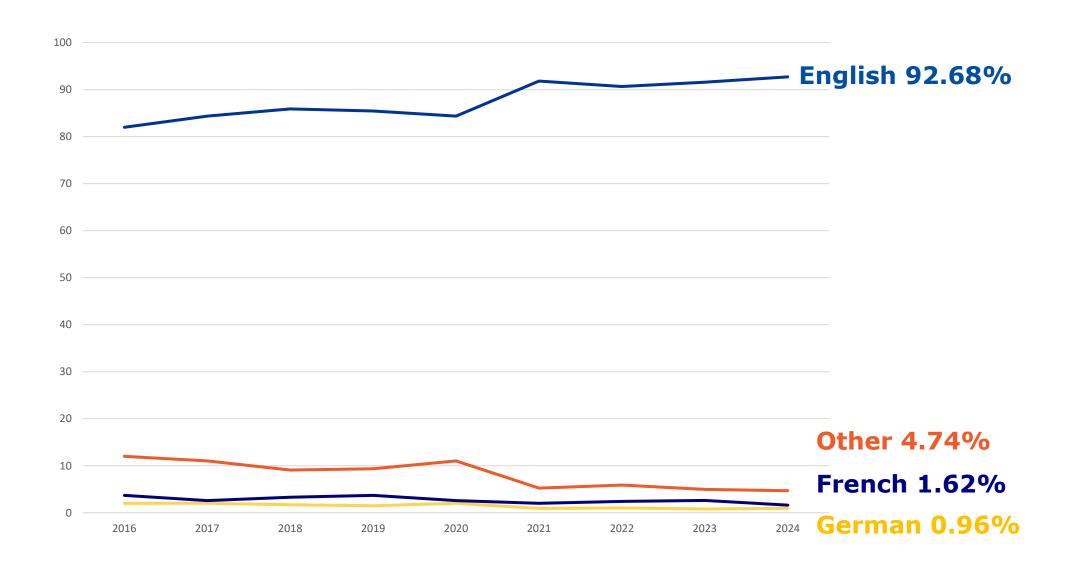
#### 2.35 million translated pages





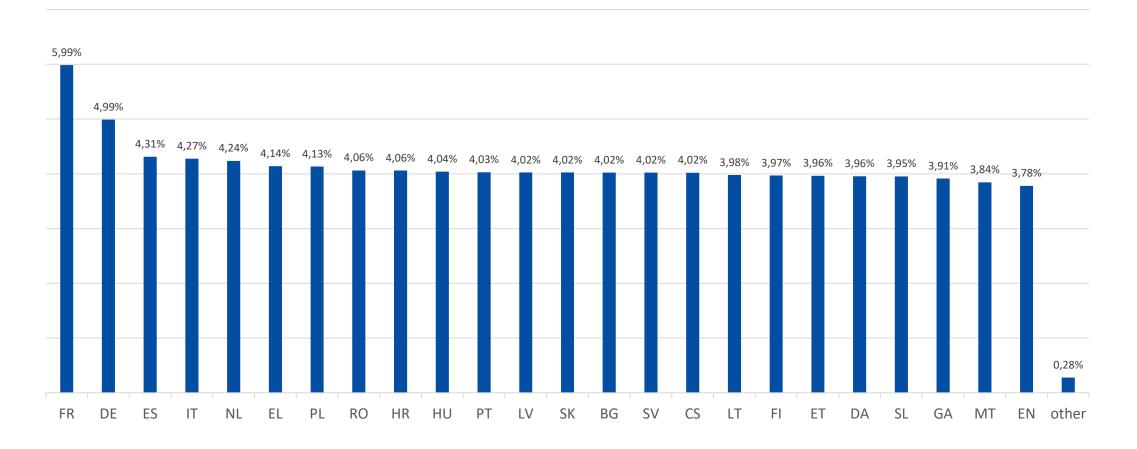


# Language of original documents 2024





## Language of translated documents 2024









- Web translation
- eTranslation
- Other AI-based services: eBriefing, eSummary, eReply
- Translation hotline
- Summary (written, oral)
- Translation of confidential texts

- Linguistic advice
- Editing of originals
- Web editing and drafting
- Corrigenda
- Service-level agreements
- Lead translator
- Stand-by
- IATE

Linguistic products and services





#### Translation tools

- IATE (public)
- EUR-Lex (public)
- CAT & SDL Trados Studio
- eTranslation
- Euramis

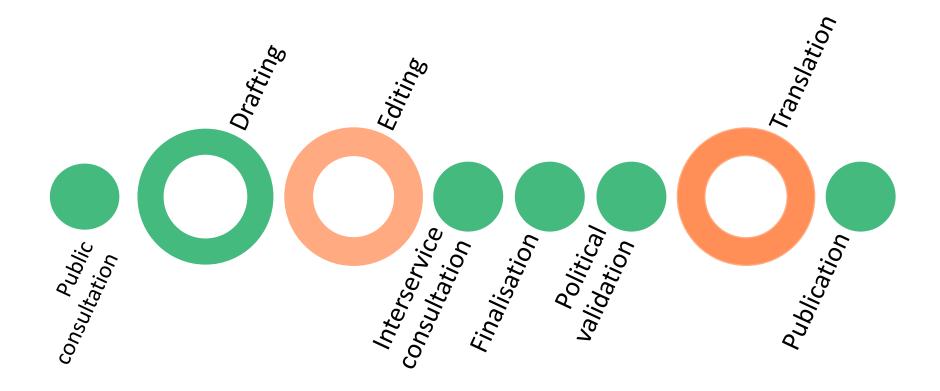
- Quest Metasearch
- DGT Vista IDOL
- DocFinder
- Speech recognition
- Dictionaries, glossaries

Translation tools



## Document workflow in the Commission

Editing and translation are central to the legislative process





#### Workflow tools

#### **ePoetry**

for translation or editing requests

#### **ManDesk**

workflow management system

#### **TraDesk**

for managing documents & tasks, and electronic archiving of documents

#### **TRèFLe**

for outsourcing translation services reports

#### **DGTSTAT**

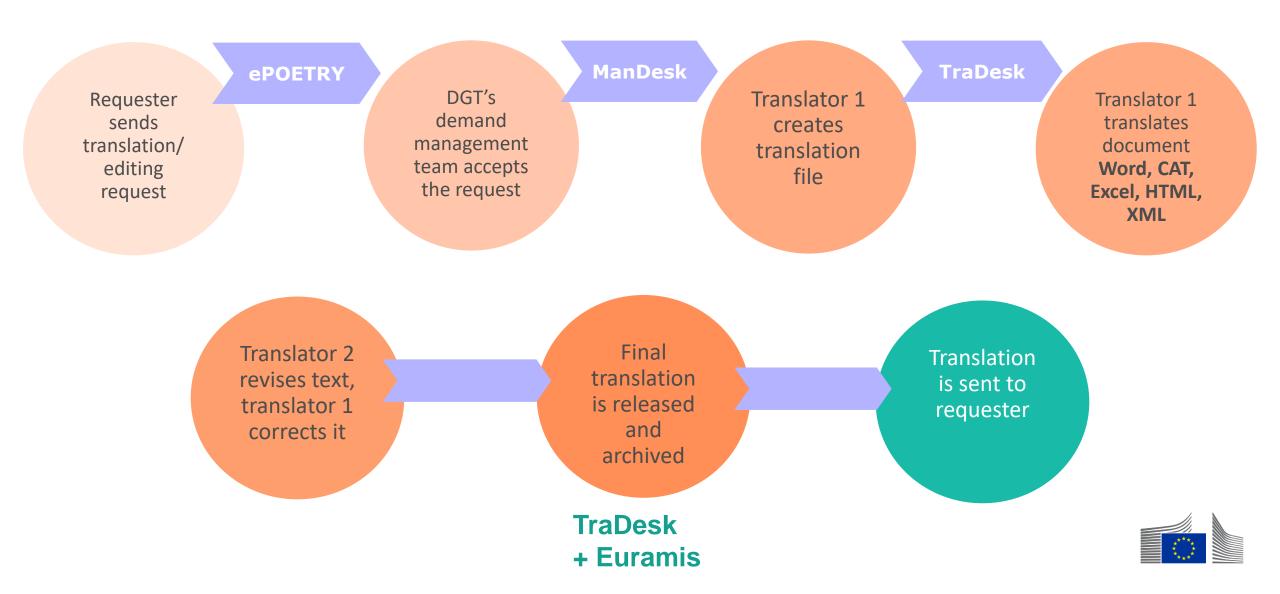
for DGT users to access statistical reports In the pipeline

#### **eDGT**

an end-to-end workflow platform covering all steps and tasks in DGT's core business



# Translation workflow in the Commission



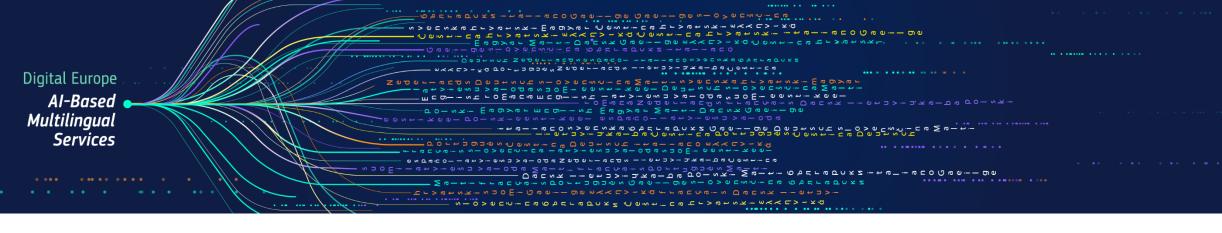


# Al-based multilingual services eTranslation and more

#### **Digital Europe AI-based multilingual services**

- eTranslation, eSummary, eBriefing, eReply (with more to come)
- All 24 EU official languages + Norwegian, Icelandic, Russian, Chinese, Japanese, Turkish, Arabic, Ukrainian and more (Digital Europe Programme)
- Based on neural technology, EU data and open-source data (eTranslation) and GPT technology (eBriefing and eReply)
- Guaranteed security and confidentiality
- 2024: 763 million pages translated by eTranslation





# Who can use eTranslation and other Al-based services?

- European institutions and bodies
- Public administrations in the EU and countries in the <u>Digital Europe Programme</u> (DEP)
- Universities in the EU and in countries affiliated with the DEP
- Small and medium-sized enterprises (SMEs) in the EU and DEP countries
- Non-Governmental Organisations (NGOs) in the EU and DEP countries
- EPSO candidates during the recruitment process
- Projects financed by the DEP



## From Translations to Al gold

#### DGT's role in AI & language data

Machine translation & Al



European Al development

DGT's translations throughout the years



#### 25+ years of data

→ Translation archives



#### AI & machine translation

→ Evolution of data usage



#### Multilingual dataset

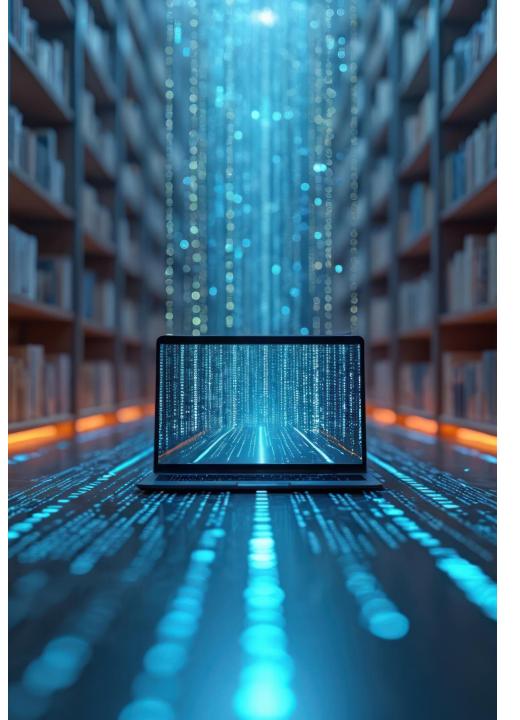
→ Includes low-resource languages



#### **EU collaboration on Al**

→ European sovereignty & wealth of languages





## **Euramis and DGT-TM**

Our own data

2 BILLION sentences

> 300 000 a day

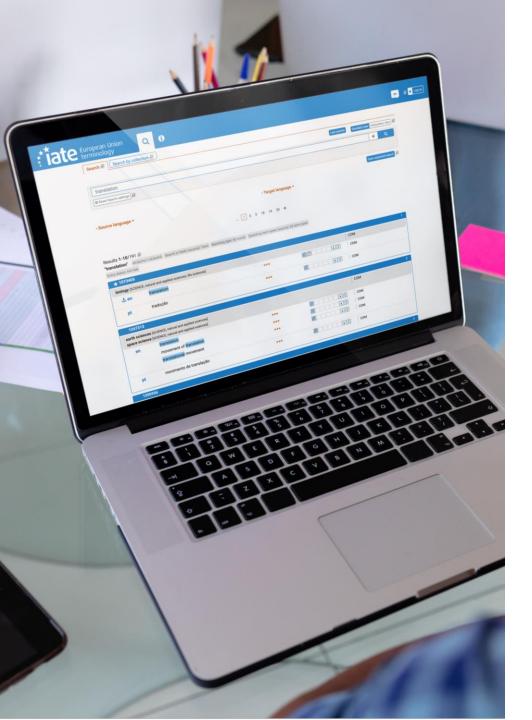
1500 translators

→ high-quality multilingual data

DGT-TM

→ 15% of data made public for research & AI





### **IATE**

Our own data

Largest multilingual terminology management system

in the world

European Commission contributes~70% of data

→ interinstitutional collaboration

DGT terminologists: research, verify, validate

→ enrich repository with terms & metadata from translations







# Our crown jewel - Euramis



Euramis data enabled eTranslation



**Now** → **powering** 

MeluXina & Leonardo supercomputers (EuroHPC)

→ European LLM – Mixtral 8 × 7B

Successful first tests in Croatian & Slovenian



# Commitment to a European Al

#### Mixtral, a European LLM

→ demonstrates support for European players

 → (Mixtral-based EU Institutional LLM) to be made available via
 Language Data Space

→ fosters multilingual Al innovation



## AI@EC Network – 4700+ members



New Al use cases



**Experiment, develop** new services



**Build and share** knowledge





## What is GPT@EC? EC access only

- Securely exploring the use of pre-trained large language models (LLMs) to generate texts using artificial intelligence.
- You write a prompt describing the task to be completed, adding a document if helpful. The tool then generates an output.





#### IATE – Interactive Terminology for Europe

- Nearly 7 million terms in 24 official EU languages (plus Latin and several non-EU languages)
- Largest multilingual terminology resource in the world
- Definitions, subject areas and real-world examples to help our translators pick the right term for the specific context

iate.europa.eu



## EUR-Lex: free public access to EU law

#### **EUR-Lex** is your online gateway to EU law

- Official and most comprehensive access to EU legal documents
- Offered in all of the EU's 24 official languages and updated daily



## Quality management at DGT

#### DGT's mission: high-quality translation







## Quality management at DGT



- Planning work processes
- Editing originals
- Clear Writing campaign
- Pre-processing
- Risk assessment
- Terminology work



- Translators with the right competences
- Tools & aids
- Information sharing
- Lead translators
- Terminologists
- Quality officers
- Language technology coordinators
- Quality control



- Post-production evaluations
- Feedback from customers
- Satisfaction surveys



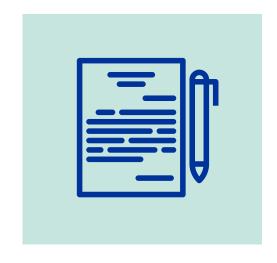
## Quality management at DGT

#### Managing translation quality through quality requirements

Quality aspect <sup>5</sup>	Quality requirements
Accuracy	The meaning of the source text should be accurately conveyed in the light of the purpose of the text, without unjustified omissions or additions, and without parts left untranslated.
Terminology	Terms should be appropriate to the subject field or application area and used consistently within the document (and related documents) and with regard to external references. Names of agencies, bodies or courts, nomenclatures, product names, names of action plans, initiatives or schemes, or joint undertakings should be accurately rendered.
Style	The translation should comply with the institutional text-type specific drafting rules and style guides, formalised formulations and templates. It should also comply with general language style imperatives in terms of clarity, idiomaticity and register.
Linguistic norm	The target language should comply with established norms and conventions, as regards grammar, punctuation, and spelling.
Design	Design should meet the presentation requirements, such as formatting, physical layout, correct reproduction of graphical elements, or mark-up.



## Editing services



#### **Editing**

- Email <u>DGT EDIT</u>
- Use <u>ePoetry</u>
- In <u>Decide</u> add DGT-EDIT as consulted DG



#### Resources & tips

- Commission Clear Writing Guide
- Commission Style Guide
- Clear Writing checklist
- Writer's Toolbox



#### Training & events

- Clear Writing learning path
- Clear Writing conference every 2 years



# Clear Writing

#### **Aim**

Encourage and help everyone in the European Commission and other EU institutions to write shorter, simpler, jargon-free texts

#### How?

Offer drafters training, practical advice and online resources:

- How to write clearly booklet in 24 official languages
- Regular <u>training courses</u> including video tutorial
- Weekly clear writing tip



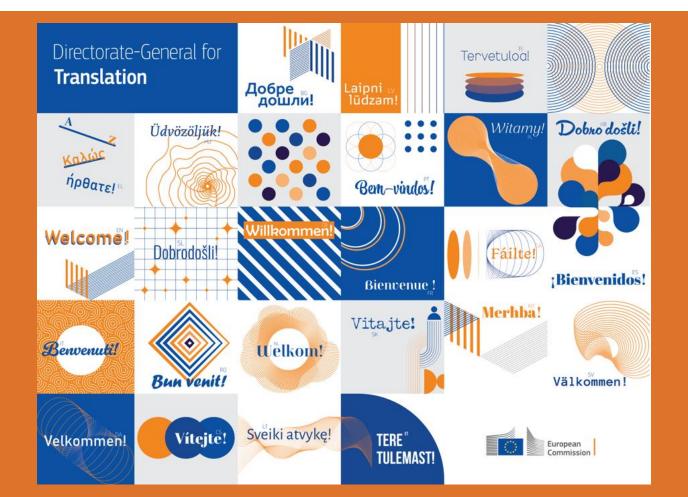
Clear Writing video



- Clear Writing video tutorial (2 hours)
- Clear Writing training courses on <u>EU Learn</u>
  - Introduction to clear writing
  - Writing effective emails
  - Web writing
  - Commission Style Guide refresh
- Targeted training for individual DGs



### What else do we do?





# Translating Europe project





## Translating Europe project

#### Translating Europe Workshops

- Small-scale events in EU countries for specialised audiences
- 2024: 50 workshops (in person, online or hybrid) in 24 countries

#### **Translating Europe Forum**

- Yearly conference for translation stakeholders – in Brussels and online
- 2024: 400 in-person and 3 000 online participants



## **Juvenes Translatores**





### **Juvenes Translatores**

#### **Translation contest**

- To inspire and encourage young people to learn languages
- Annual EU-wide translation contest
- For 17-year-old secondary school students
- 720 schools across the EU, more than 3 000 students



# European Day of Languages





# European Day of Languages

### 26 September

- Raises awareness of the wide variety of languages in Europe
- Promotes cultural heritage & linguistic diversity
- Encourage people of all ages to learn languages
- Promotes translation, interpreting & other language-related professions



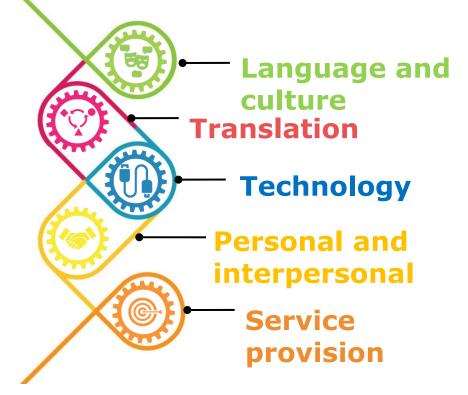


# European Master's in Translation

- Network of MA study programmes in translation
- Quality label granted to universities in the European Master's in Translation network



## European Master's in Translation \*



#### **Objectives**

- improve the quality of translator training through joint standards:
   EMT competence framework
- enhance the status of the translation profession
- coordinate a network of knowledge sharing, exchange of practices and state-of-the art developments





The EMT network brings together many university programmes in the EU and beyond

Members cooperate in working groups, following scientific, technology, research and industry trends along with the common EU objectives

EMT members meet in dedicated network meetings, engage in synergies, cooperate with the industry and organise joint training activities

# Visiting Translator Scheme (VTS)

AIM	Knowledge-sharing with the outside world and within DGT
WHAT	(Re-)present DGT, network and collaborate with experts
WHERE	Universities, public institutions, international organisations, private companies
HOW LONG	1 week (2 weeks exceptionally)
WHY	Mutual interest and exchange of good practices



## DG Translation in EU countries

- Language officers at Commission Representations
- Translation and localisation
- Contacts with DGT's stakeholders, communication and public relations
- Organise and promote events and projects

#TranslatingEurope #JuvenesTranslatores #EMTnet #EDLangs

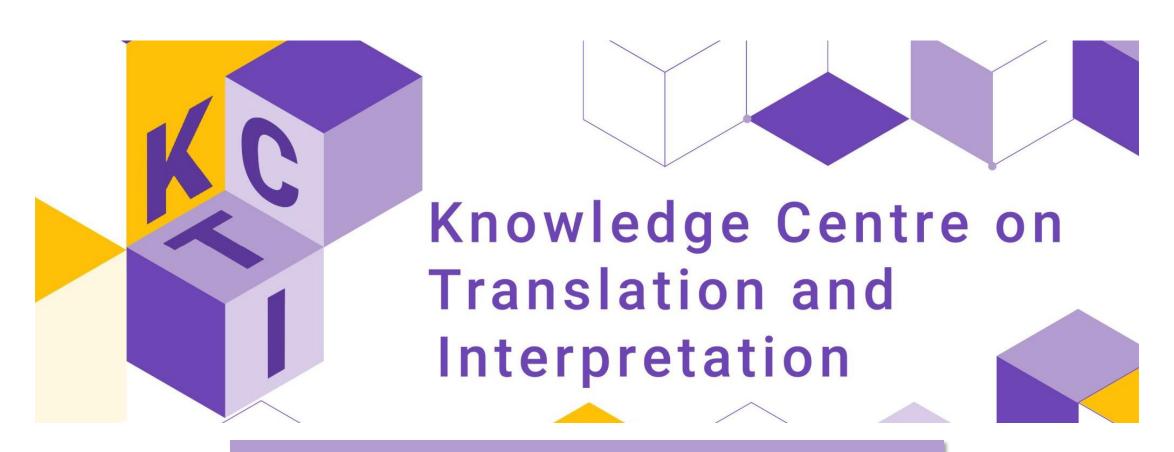


# Training, knowledge-sharing and professional development

- Domain-specific
- Digital confidence
- Languages
- Visiting Translator Scheme



## Translators & interpreters sharing knowledge



knowledge-centre-translationinterpretation.ec.europa.eu



## Working for and with DG Translation





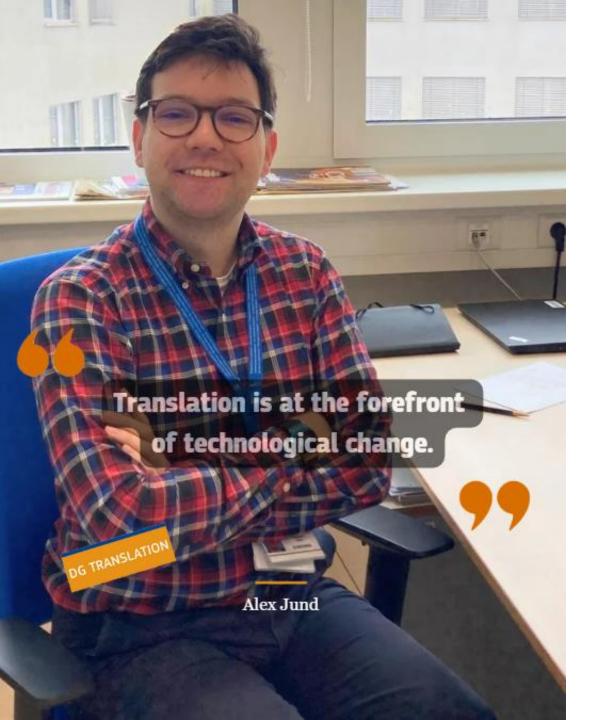


## Job opportunities

#### Translator or linguistic assistant

- Permanent (Commission official)
- Temporary (temporary agent or contract agent)
- External contractor
- Trainee





# Alex Jund, linguistic assistant for Latvian translation

'I help translators get their job done by supporting them with everything that is not translation. I love being part of big dossiers and contributing to the important work of the EU. We deal with all different EU policy areas that the public needs access to in the EU languages.'



## Careers in the EU institutions



European Personnel Selection Office



# **EU** civil servants

# **Temporary** agents

# Contract agents

#### Competitions:

- □ Reasoning skills test
- ☐ Field-related tests (translation)

→ Reserve list

**Permanent position** 

#### Selection procedure:

- Pre-selection teston languagecomprehension
- ☐ Selection test on revision and translation

→ List of aptitude

Fixed-term contract: 6 years maximum

#### Selection procedure:

- □ CAST-P profiles (translation)
- □ Pre-selection by a recruiting service
- ☐ Reasoning skills test
- **□** Interview

Fixed-term contract: 6 years maximum

#### Permanent official?

### EU civil servants: open competition process

Create an EPSO account and apply online



**EPSO** competitions

<u>Competition model for</u> <u>permanent officials | EU Careers</u> (<u>europa.eu</u>)





# Eligibility criteria for translators (all contract types)

- EU nationality
- Knowledge of 3 official EU languages
- Full university degree in languages or another field (minimum Bachelor's)
- No professional experience required
- Military service obligations fulfilled

eu-careers.europa.eu



# Eligibility criteria for **linguistic assistants** (all contract types)

- EU nationality
- Knowledge of 2 official EU languages
- Post-secondary education or secondary education + 3 years relevant experience
- Military service obligations fulfilled

eu-careers.europa.eu



## Other required skills (all contract types)

### Translator profile & skills needed

- commission.europa.eu/jobs-european-commission/working-eu/translator-profile
- <u>eu-careers.europa.eu/en/domain/languages</u>

DGT welcomes people with a degree in

languages/translation or other fields (law, economics, etc.)



## What can the Commission offer you?

#### Starting salaries per month (at 1/7/2024)

- €5 805.36 (temporary agents & officials AD level)
- €4 270.49 (contract agents FG IV)
- €4 613.00 (temporary agents & officials AST level)
- €3 159.63 (temporary agents & officials AST-SC level)
- €2 605.62 (contract agents FG II)

#### We offer

- Varied and challenging work
- Multicultural and multilingual environment
- Scope to shape your own career
- Flexible working time



### How to become an external contractor

- We look for high quality
- Respond to a call for tenders and have your bid accepted
- Calls are published on:
  - TED Tenders Electronic Daily (Supplement to the Official Journal)
  - EUROPA





Traineeships (Blue Book)

- 5 months
- 2 rounds/year, March and October
- Translation, terminology, AI, editing, communication, demand management, etc.
- University graduates
- Choose translation traineeship strand





Traineeships (Blue Book)

- Competence: able to translate from 2 EU languages into your main language
- Monthly grant

traineeships.ec.europa.eu



# Training placements

- Duration: 4 weeks to 5 months
- University students, teaching staff and experts from national administrations
- Brussels and DGT field offices in EU countries (in Luxembourg only 4 week-placements)
- No grant
- Selection by language departments



## Remote cooperation with universities

- Projects of common interest between DGT and universities
- Students and academic staff
- Remote working and learning (terminology, technology, etc.)
- Priority for European Master's in Translation members
- Universities are free to treat this cooperation as a work experience and grant credit points for it



## Web and social media — Translating for Europe



Translation | European Commission (europa.eu)



<u>Translating for Europe | Facebook</u>



Juvenes Translatores | Facebook #JuvenesTranslatores



<u>Translating for Europe (@translatores) / X</u>



DG TRANSLATION (@translatingforeurope) • Instagram photos and videos



<u>Translating for Europe – YouTube</u>



#EDLangs #TranslatingEurope #2025TEF #eTranslation #xl8







# Thank you



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